

Outreach Fort Collins November 2017 Program and Data Update

Total Contacts: 205

Police Contacts: 16

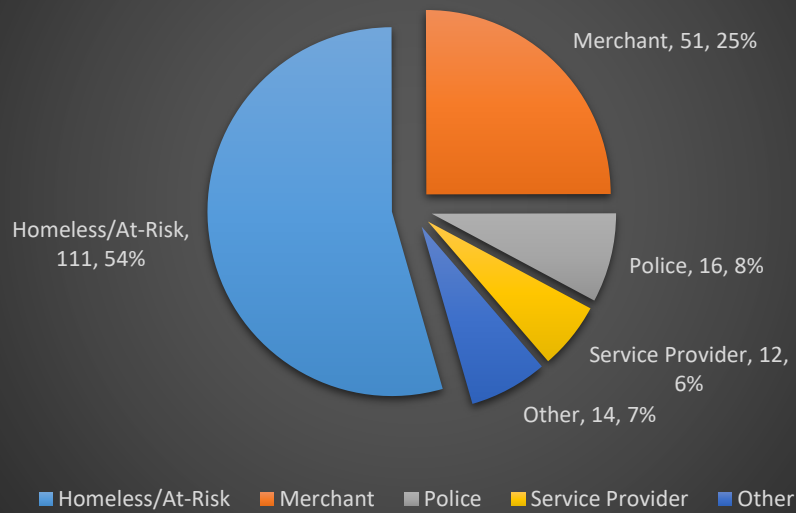
Homeless/At-Risk Contacts: 111

Service Provider Contacts: 12

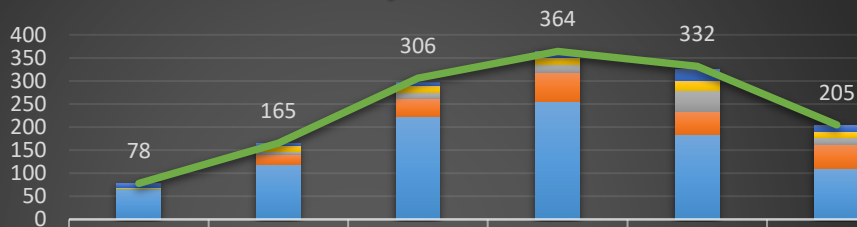
Merchant Contacts: 51

Other Contacts: 14

Contacts By Population, November 2016



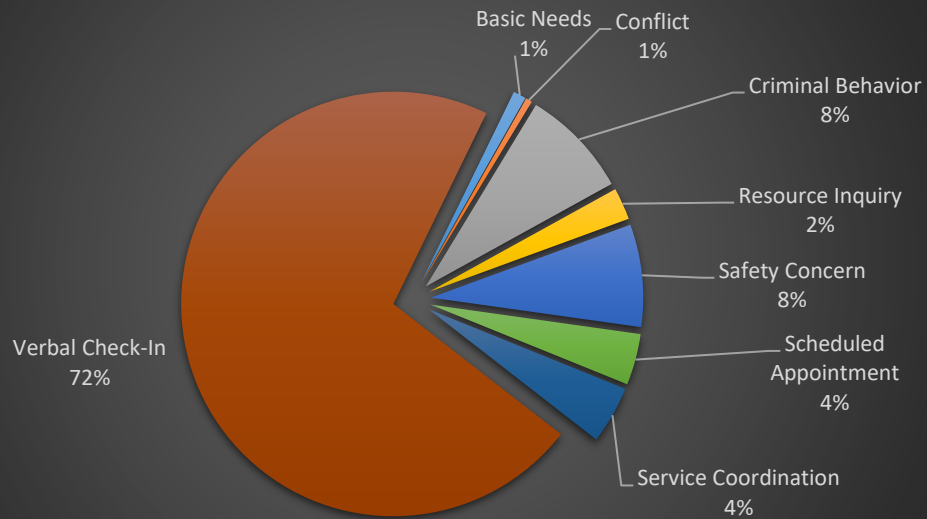
Contacts By Month



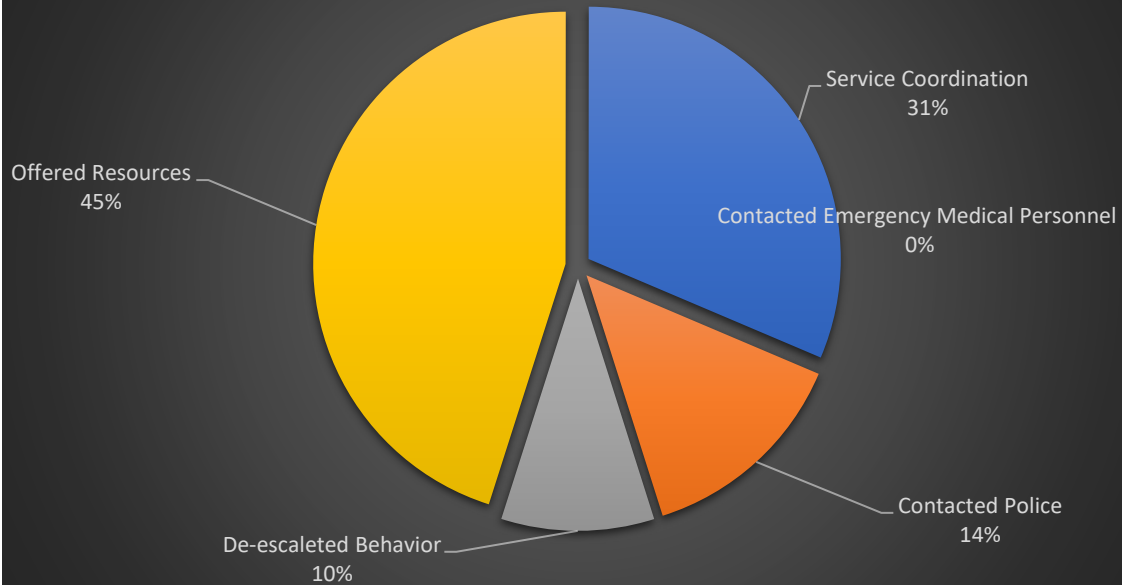
	June	July	August	September	October	November
Other	8	5	6	14	24	14
Service Provider	2	12	14	14	22	12
Police	2	7	15	17	45	16
Merchant	0	21	38	64	49	51
Homeless/At-risk	66	120	223	255	185	111
Total Contacts	78	165	306	364	332	205

■ Homeless/At-risk ■ Merchant ■ Police
■ Service Provider ■ Other — Total Contacts

Contacts By Interaction Type



Contact Outcome*



*Contacts with an outcome of "No Action Necessary" have been removed

November 2016 Program News and Summary

Outreach Fort Collins is proud to announce its collaboration with Studio Be Salon and Dean's Barbershop!

These wonderful downtown businesses have agreed to donate their time, passion, and expertise to provide haircuts and makeovers to homeless and at-risk individuals in the Fort Collins community!

As we all know, when a person looks good, they *feel* good. A change in appearance can help build confidence, motivation, and happiness, all of which will aid in driving our community members to become more self-sufficient and empowered to make positive changes in their lives.

Do you know of a person within the community that could benefit from this experience? Contact Outreach Fort Collins at info@outreachfortcollins.org to suggest a candidate!

November Successes

The Outreach Team received calls with concerns about an individual staying on the property of a local church without permission. This individual had a longstanding relationship with the church, and church staff were concerned for his well-being, as well as the safety and security of the church. In response to these calls, Outreach visited the church to meet with staff and gauge the individual for vulnerability and appropriate supportive services. After speaking with the individual and church staff, the individual was identified to have severe and persistent substance abuse issues. The Outreach Team collaborated with the Medicaid Accountable Care Collaborative (MACC) Team, as well as church staff, to help this client navigate access to substance treatment services.

Outreach Fort Collins has helped one of its first service utilizers navigate into supportive substance abuse treatment through the Colorado Coalition for the Homeless Fort Lyon residential treatment facility. Through collaborative efforts with Summitstone Health Partners, Spring Creek Health Care Partners, and Boulder Mental Health, this individual was able to access health care support, physical rehabilitation services, and substance abuse treatment programming, over the course of the last five months. As of November this individual is currently residing at Ft Lyon Supportive Residential Community, working on his sobriety and developing skills to help him become self-sufficient.

The OFC team received call from staff at Ben and Jerry's stating that there was a man displaying escalated behavior in their store, such as yelling, throwing things and destroying property. OFC gave instructions to call 911 and that team was on their way. The team happened to be nearby and arrived within one minute of the phone call. At that time, the man had already left the premises and was headed North through Old Town Square. The OFC Team checked in with Lee,

the owner of Ben and Jerry's, and another staff member to get details around the incident and offer support as the man had been aggressive and threatening in his behavior and language. The Outreach team called 911 and tried to give information on location of the man and a description of the incident. Over the next few weeks the man returned to the store multiple times. The OFC team worked with Lee, his staff, and the D1 police team to offer support to the staff at Ben and Jerry's and help them set appropriate boundaries and a plan of action if the man returns.