



Outreach Fort Collins 2016-2017 Data Overview

Total Contacts: 2147

Homeless/At-Risk Contacts: 1327

Unduplicated Homeless/At-Risk Contacts: 347

Merchant Contacts: 451

Unique/Unduplicated Merchant Contacts: 105

Police Contacts: 102

Police Support (dispatch/911) Calls: 38

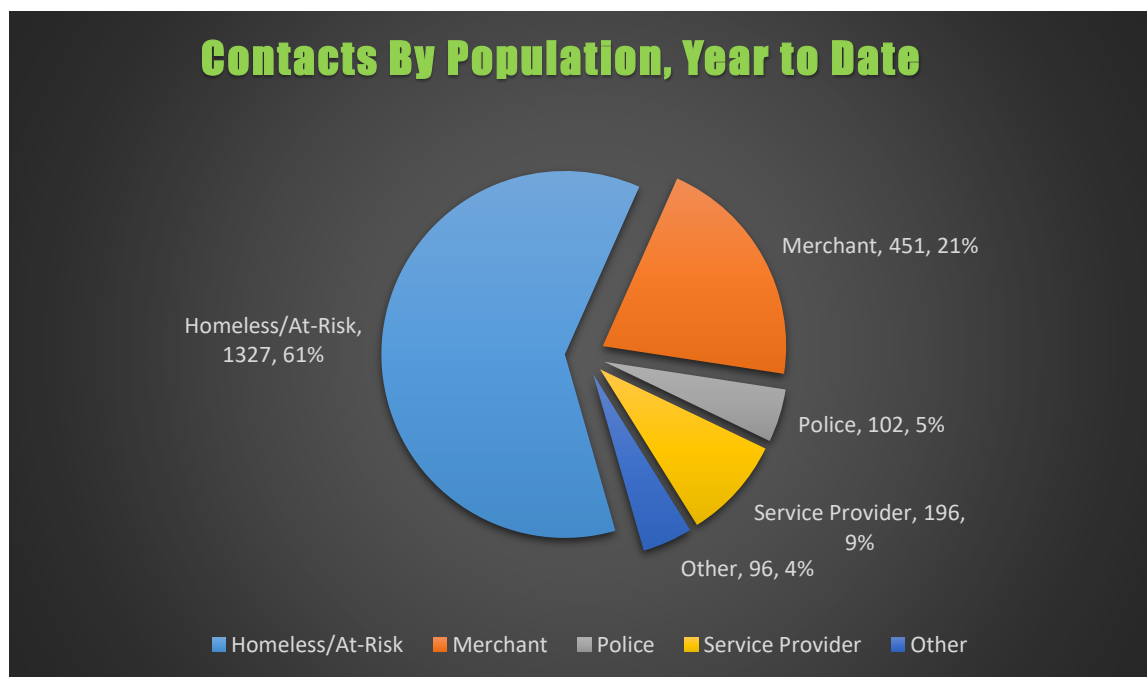
Emergency Medical Service Calls: 17

Service Provider Contacts: 196

Unique Service Provider Agency Contacts: 32

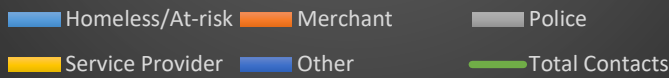
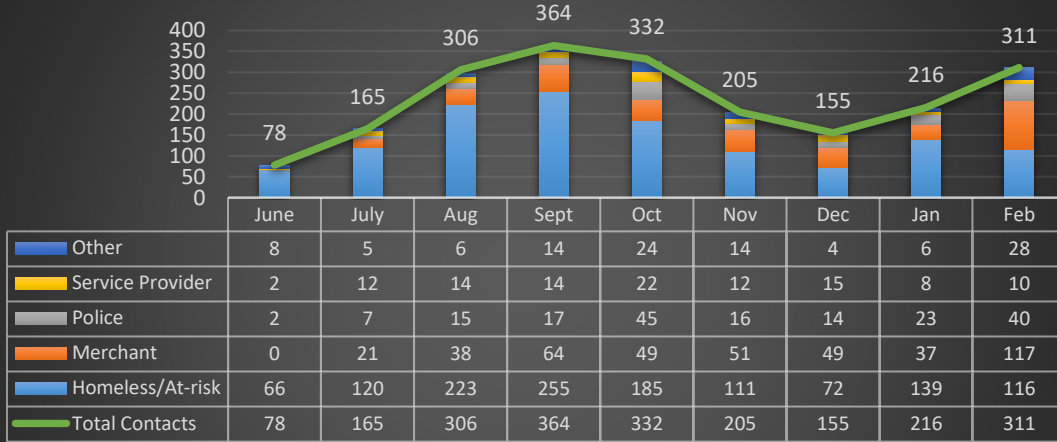
Other Contacts: 96

Total Calls Responded: 253

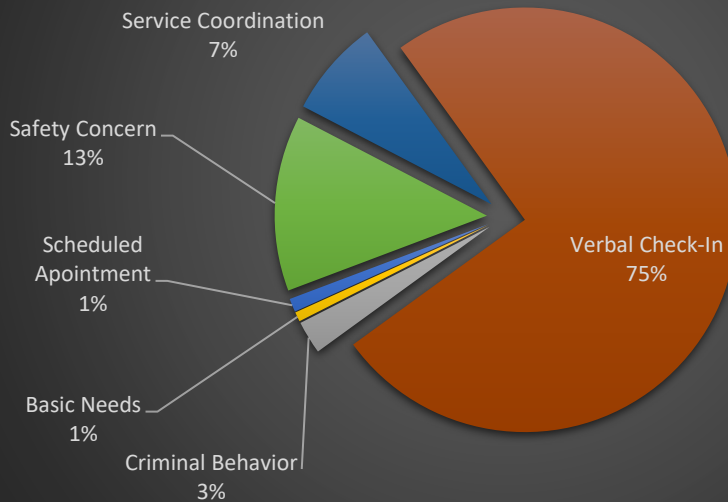


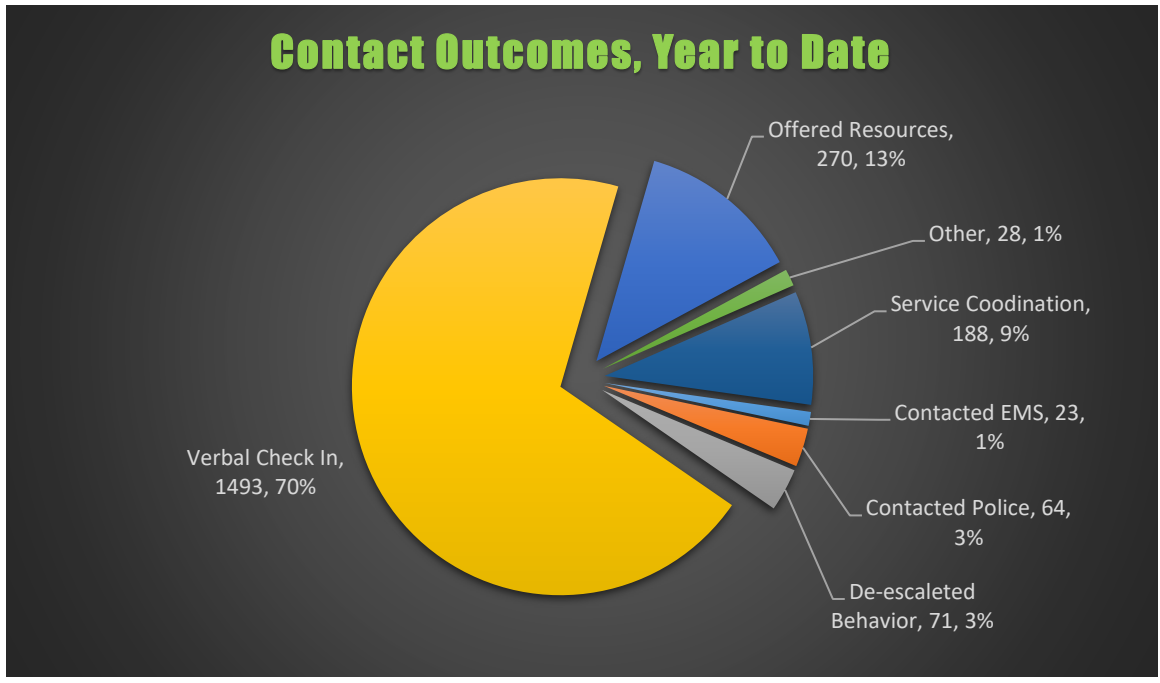
OUTREACH FORT COLLINS

Contacts By Month, Through February 2017



Contacts By Interaction Type, Year to Date





Outreach Fort Collins Successes and Community Impacts

What Has Happened...

Outreach Fort Collins (OFC) has provided monthly statements of general metrics on the number of interactions with high-risk frequent utilizers since its inception in May 2016. Recently, OFC shared a narrative of four individual within the Fort Collins Homeless Community whom are examples of successful relationship-building by OFC staff to influence disruptive and illegal behaviors and connect high risk frequent utilizers with services and housing. Through collaborative efforts with OFC partners **these four individuals are now housed in permanent supportive housing or inpatient substance abuse housing**, and no longer residing on the streets in Downtown Fort Collins.

Impacts...

The impact of this success for local medical, law enforcement, courts, and social and human services is measured by the costs that were previously incurred for these four individuals, or by the reduction in resources that were previously being devoted to address the repeated engagements with agencies and services.

When It Happened...

The timeframe in which these impacts are measured is between **May 2016 and December 31, 2016**, and overlaps with the first seven months of OFC's operation.

Outcomes

How It Happened...



Outreach Fort Collins **coordinated services 26 times**, with a total of **14 different service partners**, in order to navigate these individuals from the streets to permanent supportive housing and intensive substance abuse treatment programs.

- ◆ OFC staff made a total of 118 street level contacts with these 4 individuals, and 71% of these contacts were made at Jefferson Park, Oak St./College Ave., Old Town Square, and the Olive St./Remington Street bus stop shelter.
- ◆ The Murphy Center reported a 600% increase in visits by these 4 individuals as compared to their visitation in the previous 6-month period, thus connecting the myriad of services available in the facility with these individuals.
- ◆ Prior to OFC program launch, 2 out of 4 of these individuals had contact with Summitstone Health Partners. Since program launch, all 4 of these individuals have accessed SHP services a total of 63 times.

The Cost to Agencies and Services Prior to Housing These Individuals...

- ◆ City of Fort Collins Police Services issued 31 citations for illegal behavior to these individuals, resulting in 189 documented hours of officer interaction.
- ◆ City of Fort Collins Municipal Court reports a total of 68 court hours spent addressing municipal citations, as well as over 200 instances of court personnel working on of these cases.
- ◆ Larimer County Corrections reports 71 days spent in county jail by two of these individuals in 2016.
- ◆ University of Colorado Health reported \$93,297 in emergency service response (ambulance and emergency room intake) costs, and \$246,194 in medical service costs associated with these 4 individuals, or a total health care cost of \$339,491.